

MACK®

Mack Premium Service Agreement

Tailored servicing to suit your business needs.



We've got you covered.

When there's work to be done, your truck needs to be out on the road, not in the workshop. That's why every Mack Service Agreement is planned to suit your operations. With preventive maintenance based on a tailored service plan and remote workshop connection, you can enjoy greater truck uptime and efficiency to drive a more profitable business. Contact your local Mack dealer today to discuss a Premium agreement tailored to your specific usage needs.

Includes:

- Preventive maintenance coverage
- A service plan tailored to your needs and schedule
- Genuine Mack Services & Parts - no compromise on quality
- Improved uptime
- Minimal disruptions to operations
- Fixed monthly fee - improved cost control
- Less paperwork for you
- Ensures a well-maintained truck - better residual value

Get coverage that counts.

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PREVENTITIVE MAINTENANCE*

- Alternator belt tensioner replace
 - Air conditioning filter replace
 - Alternator drive belt replace
 - Air dryer and air dryer cassette replace
 - Basic and annual service incl. preventive vehicle checks
 - Cab lubrication
 - Change axle oil
 - Change engine oil and filter
 - Change gearbox oil and filter
 - Chassis lubrication
 - Charging regulator replace
 - Coolant and coolant filter replace
 - Drive belt fan replace
 - Fan belt tensioner replace
 - Filter change in power steering
 - Filter for fuel tank ventilation replace
 - Filter insert air cleaner replace
 - Filter water separator replace
 - Fuel filter replace
 - Oil change on driven front axle (where fitted)
 - Oil change on final drive (where fitted)
 - Particulate filter (DPF) cleaning
 - Retarder oil change
 - Valves and unit injectors adjust
 - Wheel nuts, check tightening
- Road Test**
- Check after road test
 - Check after start
 - Check during road test
 - Check height regulation for air suspension
 - Check seat belt
 - Check warning and control lamps
 - Connect - disconnect PC
- External checks**
- Check AdBlue system
 - Check air intake and air deflector
 - Check AdBlue system
- Check axial play, V-stay
 - Check batteries - dirt, leakage, attachment, fluid level, connections and battery box
 - Check coolant frost protection and fluid level
 - Check engine oil level
 - Check fluid levels in windscreen and headlamp washer
 - Check fuel tank, hoses, air vent pipe and mountings
 - Check lighting and reflectors
 - Check rear shock absorbers
 - Check rear wheels
 - Check rear wheel bearings
 - Check refrigerant tank, condenser, pipes and hoses
 - Check sealing on servo pump, oil connections, oil hoses and steering gear
 - Check silencer for modulator
 - Check tyre pressure
 - Check tyre wear
- Engine bay**
- Check A/C – compressor for A/C unit
 - Check air pipe between air intake and turbo
 - Check drive belts and belt tensioners
 - Check engine, engine powered power take-off and compressor for leakage
 - Check engine mountings
 - Check engine sound baffles
 - Check fuel piping and lines
 - Check for exhaust leakage
 - Check hoses and pipes for the intercooler
 - Check of electrical connections and cables for alternator, starter motor and preheating unit
 - Check radiator, hoses and pipes
 - Check radiator fan, fan shroud and fan ring with rubber seal
 - Power steering system, oil level check

Lubrication, oil and fluid level checks

- Cab lubrication
- Check oil level in gearbox
- Check oil level in rear axle
- Check propeller shafts and universal joints, slide joints and support bearings
- Check rear axle ventilation
- Check sealing of rear axle and hub reduction gear
- Check ventilation for gearbox and PTO
- Coupling lubrication
- Fifth wheel lubrication

Front suspension, steering gear

- Check front shock absorbers
- Check front wheels

- Check front wheel bearings
- Check king pin bearings
- Check steering link system

Checks underneath the vehicle

- Check air suspension bellows
- Check anti-roll bar
- Check brake calipers and brake discs
- Check brake linings
- Check chassis frame and crossmembers
- Check compressed air lines and hoses
- Check exhaust pipe and silencer or particulate filter
- Check sealing on the vehicle speed sensor
- Check springs and U-bolts



Possible contract options:

Collection and delivery of the vehicle for routine servicing • Maintenance of additional equipment • Servicing outside normal working hours

*According to pre-agreed service schedule

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