

MACK®

Mack Premium Plus Service Agreement

Tailored servicing and driveline repairs to suit your business.



We've got you covered.

When there's work to be done, your truck needs to be out on the road, not in the workshop. That's why every Mack Service Agreement is planned to suit your operations. Preventive maintenance based on a tailored service plan will increase your truck uptime. Since all driveline components and repairs are covered in the Mack Premium Plus Contract, you can run your business with better cost control. Contact your local Mack dealer today to discuss a Premium Plus agreement tailored to your specific usage needs.

Includes:

- Covers driveline components and repairs
- Covers preventive maintenance
- A service plan tailored to your needs and schedule
- Genuine Mack Services & Parts - no compromise on quality
- Improved uptime
- The truck is kept in great condition
- Reduced risk for unexpected expensive repairs
- Improved cost control
- Improved residual value
- Reduced total cost of ownership

Get coverage that counts.

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PREVENTITIVE MAINTENANCE*

- Alternator belt tensioner replace
 - Air conditioning filter replace
 - Alternator drive belt replace
 - Air dryer and air dryer cassette replace
 - Basic and annual service incl. preventive vehicle checks
 - Cab lubrication
 - Change axle oil
 - Change engine oil and filter
 - Change gearbox oil and filter
 - Chassis lubrication
 - Charging regulator replace
 - Coolant and coolant filter replace
 - Drive belt fan replace
 - Fan belt tensioner replace
 - Filter change in power steering
 - Filter for fuel tank ventilation replace
 - Filter insert air cleaner replace
 - Filter water separator replace
 - Fuel filter replace
 - Oil change on driven front axle (where fitted)
 - Oil change on final drive (where fitted)
 - Particulate filter (DPF) cleaning
 - Retarder oil change
 - Valves and unit injectors adjust
 - Wheel nuts, check tightening
- Road Test**
- Check after road test
 - Check after start
 - Check during road test
 - Check height regulation for air suspension
 - Check seat belt
 - Check warning and control lamps
 - Connect – disconnect PC
- External Checks**
- Check AdBlue system
 - Check air intake and air deflector
 - Check air intake and air deflector
- Check axial play, V-stay
 - Check batteries – dirt, leakage, attachment, fluid level, connections and battery box
 - Check coolant frost protection and fluid level
 - Check engine oil level
 - Check fluid levels in windscreen and headlamp washer
 - Check fuel tank, hoses, air vent pipe and mountings
 - Check lighting and reflectors
 - Check rear shock absorbers
 - Check rear wheels
 - Check rear wheel bearings
 - Check refrigerant tank, condenser, pipes and hoses
 - Check sealing on servo pump, oil connections, oil hoses and steering gear
 - Check silencer for modulator
 - Check tyre pressure
 - Check tyre wear
- Engine Bay**
- Check A/C – compressor for A/C unit
 - Check air pipe between air intake and turbo
 - Check drive belts and belt tensioners
 - Check engine, engine powered power take-off and compressor for leakage
 - Check engine mountings
 - Check engine sound baffles
 - Check fuel piping and lines
 - Check for exhaust leakage
 - Check hoses and pipes for the intercooler
 - Check of electrical connections and cables for alternator, starter motor and preheating unit
 - Check radiator, hoses and pipes
 - Check radiator fan, fan shroud and fan ring with rubber seal
 - Power steering system, oil level check

Possible contract options:

Collection and delivery of the vehicle for routine servicing • Maintenance of additional equipment • Servicing & repairs outside normal working hours • Annual wheel alignment
Local variations applicable. For detailed options list, please speak to your local Mack contact. General terms and conditions apply.

*According to pre-agreed service schedule

** Where selected as an option

PREVENTITIVE MAINTENANCE*

- Lubrication, oil and fluid level checks**
- Cab lubrication
 - Check oil level in gearbox
 - Check oil level in rear axle
 - Check propeller shafts and universal joints, slide joints and support bearings
 - Check rear axle ventilation
 - Check sealing of rear axle and hub reduction gear
 - Check ventilation for gearbox and PTO
 - Coupling lubrication
 - Fifth wheel lubrication
- Front suspension, steering gear**
- Check front shock absorbers
 - Check front wheels
- Check front wheel bearings
 - Check king pin bearings
 - Check steering link system
- Checks underneath the vehicle**
- Check air suspension bellows
 - Check anti-roll bar
 - Check brake calipers and brake discs
 - Check brake linings
 - Check chassis frame and crossmembers
 - Check compressed air lines and hoses
 - Check exhaust pipe and silencer or particulate filter
 - Check sealing on the vehicle speed sensor
 - Check springs and U-bolts

DRIVELINE REPAIRS

- | Engine | Transmission |
|---------------------------------------|-----------------------------------|
| • Connecting rods and bearings | • Clutch cylinder |
| • Coolant pump | • Clutch housing |
| • Crank mechanism | • Gearbox brackets |
| • Cylinder head, cylinder block | • Gearbox ECU |
| • Cylinder liner and pistons | • Gearbox housing |
| • Electric air pre-heater | • Gears, bearings and shafts |
| • Engine ECUs | • Gear lever, gear shift controls |
| • Flywheel | • Oil pump and oil cooler |
| • Flywheel housing | • Selector fork |
| • Fuel pump | • Synchronising parts |
| • Injection pump | • Mack retarder** |
| • Inlet and exhaust manifolds | |
| • Oil pump and oil cooler | Drive Unit |
| • PTO housing (engine)** | • Differential gear |
| • Radiator | • Differential housing |
| • Timing mechanism and camshaft | • Differential lock |
| • Turbocharger | • Drive shaft |
| • Unit injectors | • Hub reduction |
| • Valve mechanism and valve cover | • Propeller shaft and bearings |
| • Mack engine brake/exhaust brake | • Rear and front axle casing |
| • Brake pad replacement when required | • Sealings |

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