

MACK®

Mack Ultra Service Agreement

Comprehensive coverage at every turn.



We've got you covered.

If maximum profitability is your goal, Mack is here to maximise your productivity. The Mack Ultra Service Contract offers a premium-level of coverage tailored to your needs. With preventive maintenance, truck repairs and optional add-ons, this is your single solution for staying out of the workshop, and on the road. Contact your local Mack dealer today to discuss an Ultra agreement tailored to your specific usage needs.

Includes:

- Complete truck coverage*
- Mack Ultra Uptime (optional)**
 - Provides protection against lengthy standstills
 - Includes replacement truck or financial compensation
 - All administration is taken care of via your local dealer
- A service plan tailored to your needs and schedule
- Mack Action Service On-Call
- Genuine Mack Services & Parts - no compromise on quality
- Your truck is always in top condition
- Greatly improved cost and operational control
- Optimal residual value
- Reduced total cost of ownership
- Worry-free ownership – wherever you are
- Collection and delivery of the vehicle for routine servicing†
- Annual wheel alignment†
- Servicing & repairs outside normal working hours†
- Mack Ultra Uptime†
- Maintenance and repair of additional equipment†
- Prime mover towing†

Get coverage that counts.

Visit MackTrucks.com.au/parts-and-services/services/

* Subject to terms and conditions

** Available only on trucks plated 90t or less

† Possible contract options



NON-DRIVELINE REPAIRS

Brakes

- ABS/EBS brake valves
- ABS/EBS control unit
- ABS/EBS sensors
- Air dryer
- Brake discs/linings
- Brake drums/linings
- Brake valves & pipes

Electrical Items

- AdBlue dosing system
- Alternator
- Battery
- Bulbs and fuses
- Cable harness
- ECU's
- Electrical central box
- Info system
- Radio
- Relays
- SCR muffler
- Starter motor
- Mack Immobiliser
- Windscreen wipers motor
- Wiperblades

Cabs and Interior

- Air conditioning unit
- Cab mountings
- Dashboard instruments
- Door locks
- Drivers seat mechanism
- Fifth wheel/trailer coupling
- Heat regulation and exchanger
- Rearview mirrors and heating
- Roof hatch
- Window mechanism

Chassis, Suspensions and Steering

- Frame
- Front wheel suspension
- Hubs and wheel bearings
- Rear wheel and bogie suspension
- Shock absorbers
- Steering
- Compressor

DRIVELINE REPAIRS

Engine

- Connecting rods and bearings
- Coolant pump
- Crank mechanism
- Cylinder head, cylinder block
- Cylinder liner and pistons
- Electric air pre-heater
- Engine ECUs
- Flywheel
- Flywheel housing
- Fuel pump
- Injection pump
- Inlet and exhaust manifolds
- Oil pump and oil cooler
- PTO housing (engine)
- Radiator
- Timing mechanism and camshaft
- Turbocharger
- Unit injectors
- Valve mechanism and valve cover
- Mack engine brake/exhaust brake

Transmission

- Clutch cylinder
- Clutch housing
- Gearbox brackets
- Gearbox ECU
- Gearbox housing
- Gears, bearings and shafts
- Gear lever, gear shift controls
- Oil pump and oil cooler
- Selector fork
- Synchronising parts
- Mack retarder

Drive Unit

- Differential gear
- Differential housing
- Differential lock
- Drive shaft
- Hub reduction
- Propeller shaft and bearings
- Rear and front axle casing
- Sealings

Exhaust System

- Engine after-treatment system
- Exhaust muffler and pipe

PREVENTIVE MAINTENANCE †

- | | |
|--|--|
| • Alternator belt tensioner replace | • Coolant and coolant filter replace |
| • Alternator brushes or regulator replace | • Drive belt fan replace |
| • Alternator replace | • Fan belt tensioner replace |
| • Air conditioning filter replace | • Filter change in power steering |
| • Alternator drive belt replace | • Filter for fuel tank ventilation replace |
| • Air dryer and air dryer cassette replace | • Filter insert air cleaner replace |
| • Basic and annual service incl. preventive vehicle checks | • Filter water separator replace |
| • Cab lubrication | • Fuel filter replace |
| • Change axle oil | • Oil change on driven front axle (where fitted) |
| • Change engine oil and filter | • Oil change on final drive (where fitted) |
| • Change gearbox oil and filter | • Retarder oil change |
| • Chassis lubrication | • Valves and unit injectors adjust |
| • Charging regulator replace | • Wheel nuts, check tightening |



Possible contract options: Collection and delivery of the vehicle for routine servicing • Maintenance and repair of additional equipment • Servicing & repairs outside normal working hours • Annual wheel alignment • Mack Ultra Uptime • Prime mover towing

Local variations applicable. For detailed options list, please speak to your local Mack contact. General terms and conditions apply.

*Subject to terms and conditions

**Available only on trucks plated 90t or less

†According to pre-agreed service schedule

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